Manage Intake, 485, schedules, clinical documentation, billing, family communication, and reports in ONE software.

CareVoyant for Home Healthcare Agencies

CareVoyant is an integrated enterprise-scale software platform for Home Health Care Agencies providing Medicare Certified services that can also handle Private Duty Nursing, Non-Medical Personal Care, Home and Community Based Services (HCBS), and Pediatric Home Care under ONE Patient and ONE Employee.

Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake - ONE Patient - Multiple Home-Based Services
- Integrated Plan of Care, scheduling, and PDGM billing
- Advanced scheduling with intelligent matching
- Publish available visits through Employee Portal
- Manage visit offers and overtime
- Clinical documentation integrated with schedules and care plan.
- SHP Interface for advanced clinical analysis
- EVV and Aide documentation using CV Mobile
- Comprehensive Revenue Cycle Management - PDGM Billing and A/R
- Comprehensive Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

Solution Highlights

- Cloud-based software to meet unique requirements for Home Health Agencies
- Create OASIS and 485 from assessments completed at the Point of Care
- Plan of Care integrated with scheduling and billing for compliance
- Clinical documentation with SHP Interface
- Medicare, Medicare Advantage, Medicaid, and Insurance Billing
- Improves operational efficiency by significantly reducing workarounds for billing and payroll

Improving Operational Efficiency of Home Health Care Agencies with ONE Software for all home-based services - Private Duty Nursing, Non-Medical, Personal Care, HCBS, Home Health and in-home therapy services.

Features

Intake Admission
- ONE Patient Record for one or more home-based services
- Consolidated clinical and financial record under ONE Patient for all home-based services
- Real-Time and Batch Eligibility Verifications
- No redundant data entry

Service Authorization/Plan of Care
- Manage Plan of Care and Insurance Authorizations for Medicare and Medicare Advantage
- Plan of Care are linked to Scheduling, Clinical, and Billing
- Prevent scheduling outside Plan of Care
- Manage PDGM Payment periods for episodes

Scheduling
- Create and Manage schedules with easy-to-use schedule views
- Schedules are integrated with 485, clinical and billing, ensuring compliance
- Intelligent Matching by distance, availability, skills, patient preferences, etc.
- Prevent scheduling errors through configurable validations

Clinical and Point of Care
- Integrated with Intake, Order Entry, 485, Scheduling & Billing
- Complete SOC/ROC assessments and create OASIS and 485
- Use Briggs forms or build your own
- Real-time availability of Medication, Treatment, and Care Plan changes at POC
- Clinical consistency checks for compliance and accuracy

Billing and Accounts Receivable
- Manage PDGM and Medicare Advantage Billing
- PDGM Billing Manager to view and manage RAPs and Finals in one place
- PDGM Monitor to monitor episodes and payment periods for compliance and exceptions
- Use Claim Scrubber to send clean claims and reduce collection time & efforts

Reporting/Dashboards
- A robust library of Clinical, Financial, Scheduling, and Census reports meeting reporting requirements
- Assign reports by User or User Role
- Schedule reports to run and be delivered to selected users and field staff
- Save reports as PDF, CSV, Excel, TIFF, or XML files

Productivity Tools
- Optimize travel expenses with CV Miles
- HIPAA Compliant Secure Messages
- Family and Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting Integration

Electronic Visit Verification (EVV) and CV Mobile
- Streamline Aides/Personal Care delivery to patients
- Clock-In, Clock-Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Standard Interface with state EVV Aggregators

"Great software for Private Duty and Home Health"

Our agency has been on CareVoyant since 2017. Since we have both the Home Health and Private Duty service lines, it has been difficult to find a software company that is capable in both. We do some unique things with our Private Duty side and CareVoyant is nimble to handle those changes. They work hard to keep up with the new regulations with Medicare and most of time beat other software companies in delivering compliant software. They also work hard to keep their software relevant and are reinvesting to the latest software technology.

- Tom G, Nightingale Home Care

★★★★★

Our Customers Love Us
Read the Reviews on G2.com

CareVoyant — Integrated Software for Healthcare

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