Manage your demanding scheduling, authorization, billing, and EVV requirements for HCBS with

CareVoyant Home and Community-Based Services (HCBS) Software

CareVoyant is an integrated, enterprise-scale software platform that handles unique requirements for Home Care agencies providing Home and Community Based Services. CareVoyant is the most advanced shift-based scheduling and task documentation software with Electronic Visit Verification (EVV) and standard interface to EVV Aggregators.

Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake - ONE Patient - Multiple Home-Based Services
- Integrated authorization, scheduling, and billing
- Advanced hourly scheduling with intelligent matching
- Publish available shifts through Employee Portal

- Manage shift offers, shift differentials, and overtime
- Aide documentation integrated with schedules and care plan.
- EVV and Aide documentation using CV Mobile
- Standard EVV Interface with State Aggregators

- Comprehensive Revenue Cycle Management - Billing and A/R
- Comprehensive Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

Solution Highlights

- Meet disparate Medicaid and Medicaid Waiver program requirements for states
- Most advanced shift-based scheduling for Home and Community-Based Services (HCBS)
- Manage Consumer Directed Services (CDS) without pre-scheduling the shifts
- GPS based Electronic Visit Verification (EVV) options with CV Mobile
- Capture clock in-out time and document tasks at the point of care based on Aide Care Plan
- Real-time alerts for missed tasks

- Authorization integrated with scheduling and billing for compliance
- Medicaid, Insurance and Private Pay Billing
- Improves Operational Efficiency by significantly reducing workarounds for billing and payroll
- Standard interface with state EVV Aggregators
- Handle additional lines of service – Private Duty Nursing, Private Duty Non-Medical Personal Care, Home Health, and Pediatric Home Care

CareVoyant
Integrated Software for Healthcare

Features

Intake Admission
- ONE Patient Record for one or more home-based services
- Consolidated clinical and financial record under ONE Patient for all home-based services
- Real-Time and Batch Eligibility Verifications
- No redundant data entry

Service Authorization/Plan of Care
- Manage Insurance, Medicaid or Managed Care Service Authorizations
- Service Authorization linked to scheduling, clinical, and billing
- Prevent scheduling outside of authorizations
- Prevent billing without approved authorizations

Scheduling
- Create and Manage schedules by hour, shift, or visit with multiple schedule views
- Manage Shift Offers, Split Shift, Shift Differential, and Overtime
- Intelligent Matching by distance, availability, skills, patient preferences, etc.
- Prevent scheduling errors through configurable validations

Clinical and Point of Care
- Use CV Mobile for task documentation and EVV
- Complete initial assessments and create an Aide Care Plan
- Real-Time Alerts for missed Shifts, Tasks, or Measurements
- Real-time availability of Aide Care Plan changes at the point of care

Billing and Accounts Receivable
- Manage disparate billing requirements for Medicaid, Insurance, and Private Pay
- Create claims in 1500, UB04, or Paper Invoice format and send patient statements
- Use Claim Scrubber to send clean claims and reduce collection time & efforts
- Robust financial reporting and dashboards to analyze financial performance

Reporting/Dashboards
- A robust library of Clinical, Financial, Scheduling, and Census reports meeting reporting requirements
- Assign reports by User or User Role
- Schedule reports to run and be delivered to selected users and field staff
- Save reports as PDF, CSV, Excel, TIFF, or XML files

Productivity Tools
- Optimize travel expenses with CV Miles
- HIPAA Compliant Secure Messages
- Family and Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting Integration

Electronic Visit Verification (EVV) and CV Mobile
- Streamline Aides/Personal Care delivery to patients
- Clock-In, Clock-Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Standard Interface with state EVV Aggregators

> **"My second time to implement CareVoyant, and I'm just as glad this time around as before."**
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> I first rolled out the system with another agency back in 2012, then implemented the software again last year with my current company. I'm pleased to say it's only gotten better. Web scheduling, Electronic Visit Verification, Clinical documentation, cloud support ... all these things and more make it a very strong match for our needs. We are moving from processes that were mostly paper-based and manual. CareVoyant has helped us automate and streamline many of our workflows and save steps that were previously tedious and time-consuming. Billing, eligibility verification, payroll processing ... these are just some of the areas that now take minutes instead of days.
>
> **- Mike S, Care and Comfort**
>
> ★★★★★

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Home Health Care Software and Medical Billing

Private Duty and Mid-Market Home Health Care

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FALL	FALL	FALL	
2022	2022	2022	