



## Efficiently manage complex and unique requirements of your Private Duty Nursing Home Care Agency with CareVoyant

CareVoyant is an integrated enterprise-scale software platform for Home Care Agencies providing Private Duty Nursing services to medically fragile adult and pediatric patients. CareVoyant is the most advanced shift-based scheduling software that meets complex and unique documentation requirements - eMAR, eTAR, Electronic Flow Sheet.

### Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake - ONE Patient - Multiple Home-Based Services
- Integrated authorization, scheduling, and billing
- Advanced hourly scheduling with intelligent matching
- Publish available shifts on the Employee Portal
- Manage shift offers, shift differentials, and overtime
- Clinical documentation integrated with schedules and care plan.
- Electronic MAR, TAR, Care Flow Sheet
- EVV and Aide documentation using CV Mobile
- Comprehensive Revenue Cycle Management - Billing and A/R
- Comprehensive Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

### Solution Highlights

- Most advanced shift-based [scheduling](#) for Private Duty Nursing
- [Continuous Care Documentation](#) with Electronic Care Flow Sheets
- [eMAR, eTAR](#), Ventilator, Seizure, Intake, Output Flow Sheets, and more
- Real-time clinical alerts for missed medications, treatments, measurements, etc.
- Authorization integrated with scheduling and billing for compliance
- Medicaid, Insurance and Private Pay Billing
- Improves operational efficiency by significantly reducing workarounds for billing and payroll

**Handle additional home-based services - Private Duty Non-Medical, Personal Care, HCBS, Home Health using ONE Software.**

# Features



## Intake Admission

- ONE Patient Record for one or more home-based services
- Consolidated clinical and financial record under ONE Patient for all home-based services
- Real-Time and Batch Eligibility Verifications
- No redundant data entry



## Service Authorization/Plan of Care

- Manage Insurance, Medicaid or Managed Care Service Authorizations
- Service Authorization linked to scheduling, clinical, and billing
- Prevent scheduling outside of authorizations
- Prevent billing without approved authorizations



## Scheduling

- Create and Manage schedules by hour, shift, or visit with multiple schedule views
- Manage Shift Offers, Split Shift, Shift Differential, and Overtime.
- Intelligent Matching by distance, availability, skills, patient preferences, etc.
- Prevent scheduling errors through configurable validations



## Clinical and Point of Care

- Document Medication Administration (eMAR) and Treatment Administration (eTAR)
- Document continuous care Using Electronic Care Flow Sheet
- Real-Time Alerts for missed Medications, Treatments, Interventions, or Measurements
- Real-time availability of Medication Treatment, and Care Plan changes at POC



## Billing and Accounts Receivable

- Manage disparate billing requirements for Medicaid, Insurance, and Private Pay
- Create claims in 1500, UB04, or Paper Invoice format and send patient statements
- Use Claim Scrubber to send clean claims and reduce collection time & efforts
- Robust financial reporting and dashboards to analyze financial performance



## Reporting/Dashboards

- Robust library of Clinical, Financial, Scheduling, and Census reports to meet reporting requirements
- Proactively monitor key performance indicators by organizing information charts on one screen
- Group and assign charts as dashboards by user or user role
- View key metrics in a timely manner and take corrective action



## Productivity Tools

- Optimize travel expenses with CV Miles
- HIPAA Compliant Secure Messages
- Family and Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting Integration



## CV Mobile and EVV

- Streamline Aides/Personal Care delivery to patients
- Clock-In, Clock-Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Standard Interface with state EVV Aggregators

## “The personnel at CareVoyant are fantastic to work with!”

We are using CareVoyant at our organization for our Private Duty Nursing service line for nearly 1,000 nurses and over 2,500 shift/week. Features we love in the software is CareVoyant's shiny web-based solution that has exactly what we were looking for scheduling, tie-in between schedule and authorization, advanced real-time monitoring capabilities, their flow sheets, integrated eMAR and eTAR, alerts, EVV/Mobile clock's w/GPS validation & tracking, and opportunity with integration of other service lines. Also, the personnel at CareVoyant are fantastic to work with!

— Brian R, Phoenix Home Health and Hospice



## Our Customers Love Us

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Home Health Care Software and Medical Billing

Private Duty and Mid-Market Home Health Care

