

Home Care Office/Administrative Enhancements Training



Training Summary:

The new version of CareVoyant will be out in June 2016 with many new enhancements to assist our private duty clients with some of their scheduling and billing challenges. This class will cover the new features in detail with a goal for the users to be able to implement the new version when they return to their office.

Pre-requisites

- ✓ Attendees must be familiar with the CareVoyant solution and with current practices/processes within the application

Course topics will include but are not limited to the following

- ❖ Quick Intake
- ❖ Changes to Frequency management within certifications/orders
- ❖ Authorization/Certification Changes
 - Custom POC assessment
 - Enhanced authorization limits including dollar amounts
- ❖ Hourly/Shift Scheduling changes
 - Split shifts (multiple payers per schedule)
 - Shift offer for employees
- ❖ CV Inbox – new messaging feature
- ❖ Schedule Monitor
 - Shifts in progress
 - Employee current location
 - Late starts
 - GPS/NFC mismatches
 - Missed tasks/measurements/threshold exceptions
- ❖ New/redesigned reports review
- ❖ Extensive overview of setup and process changes related to the new changes