

Family Portal Configuration and Processes

Training Summary:

The CareVoyant Family Portal is a browser based application which can be set up for families of patients to see schedules, clinical note information, vitals, etc. This class is appropriate for office staff that will be setting up the configuration for the Family Portal

If your company has not purchased the Family Portal module, you may still attend the class as it is a great opportunity to do an in-depth evaluation of the Family Portal for a small investment.

Pre-requisites

- Attendees must be familiar with the CareVoyant solution and with current practices/processes within the application.

Course topics will include but are not limited to the following

- ❖ Family Portal Options
- ❖ Family Portal Manager
 - Setup of portal users/disabling users
- ❖ Family Portal Navigation
 - Home Page
 - Patient Information
 - Medical Records
 - Schedules
 - Messages
 - My Account