

CareVoyant cloud-based Medical Billing Software is a holistic Billing and AR Solutions for healthcare service providers, Home Health Care Agencies, Outpatient Therapy Clinics, Behavioral Health Clinics, Drug & Alcohol Treatment Centers, and billing service providers.

## Bring Operational Efficiency to Your Organization with Advanced Features:

- Use HL7 or Web Services to import patient and billing information
- ONE Patient Record for multiple healthcare services
- Maintain financial records by lines of service through multiple admission records
- Integrate authorization with billing to minimize non-billable services
- Verify eligibility in real-time or in a batch
- Integrated claim scrubber to detect and correct errors before transmittal
- Invoices and statements for private pay patients
- Proactive collection functions for claims and statements
- Use GL Interface to send Accounts Receivable information to General Ledger
- Robust library of financial reports and dashboards

# **Solution Highlights**

- ONE Patient Record for multiple lines of health care services
- Real-Time Exception based management tools to improve operational efficiency.
- Interfaces to import patient and billing information
- Send out clean claims using integrated claims validations
- Manage complex and unique billing requirements with ONF Software

- Improve Operational Efficiency
- Eliminate Redundant data entry
- Improve Clean Claims
- Improve Collections and Optimize Reimbursement



### **Features**



#### **Intake Admission**

- Use HL7 or Web Services interface to transfer patient information to CareVoyant
- Establish a single patient of record to consolidate all patient information
- Maintain multiple admission records for a patient to track historical financial records for each admission
- Use multiple concurrent admissions to maintain financial records for each admission
- · Verify eligibility in real time or in a batch mode
- Scan and attach documents to patient records



#### Service Authorization/Plan of Care

- Establish the Physician Plan of Care and the services required by the plan of care
- Establish the authorization record for the patient manually or through an interface
- · Establish authorized visits
- Use Authorization Manager to manage expiring authorizations
- Integrate authorization with billing functions to link authorization numbers to claims

#### **Billing and Accounts Receivable**

- · Integrate Billing and AR functions with patient registration, eligibility verification, authorization, and collections
- Bring Billing and Accounts Receivable functions together for multiple lines of business
- Use HL7 or Web Services to import billing information to CareVoyant
- Verify eligibility in real time or batch mode using ANSI 270/271 formats
- Bill for Medicaid, Insurances, Manage Care companies or county waiver programs
- · Handle UB04 and 1500 requirements (Paper and Electronic) together
- Use Claims Scrubber to identify and correct claim errors before sending the claims
- · Automatically generate of secondary claims
- Use statement functions manage private pay patients
- Use ERN functions to electronically import insurance payments
- Use Collections Manager streamline and mange claims and accounts collections
- Use GL Interface to send account receivables information to General Ledger



#### Reporting/Dashboards

- · A robust library of Clinical, Financial, Scheduling, and Census reports meeting reporting requirements
- · Assign reports by User or User Role
- Schedule reports to run and be delivered to selected users and field staff
- Save reports as PDF, CSV, Excel, TIFF, or XML files



#### **CV Message Center**

- One common area to view all communications and alerts
- · Alerts from Scheduling, Events & Alerts, and Report Scheduler to Employee's and Patient's Inbox
- HIPAA compliant messaging application for internal communications
- Send messages to CareVoyant users, Patients and Employees

### "They company is very friendly and easy to work with."

I work in the finance department with my company, and we use this program to enter data, notes, produce claims, and record transactions. It is beneficial to have everything in the same program. I also like the fact that if a function/program is not working well for us, we can contact CareVoyant, and they can help figure out the solution and tweak that program to something that will work for us.

A leading Home Care Agency providing multiple home-based services



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Home Health Care Software and Medical Billing



Private Duty and Mid-Market Home Health Care





