CareVoyant Software for Outpatient Services

CareVoyant for Outpatient Services is an integrated, enterprise-scale software platform that is specifically designed for providing multiple outpatient services – Outpatient Therapy, Behavioral Health, or any other outpatient services.

Bring Operational Efficiency to Your Organization with Advanced Features:

- Intake – One patient – Multiple Services
- One Software for home-based and outpatient therapy services
- Manage Authorization and Plan of Care
- Integrated authorization, scheduling, and billing
- Advanced Clinical Documentation
- Integrated with Scheduling & Care Plan
- Create plan of care from assessments
- EVV and Aide documentation using CV Mobile
- Comprehensive Revenue Cycle Management - Billing and A/R
- Robust Reports and Dashboards
- Payroll and GL Interface
- eFax and Care Coordination

Solution Highlights

- Your Single System of Record for Multiple Lines of Service
- Single Patient and Employee Record across all Lines of Service
- Outpatient Therapy, Mental Health, Medical Billing
- Bring Operational Efficiency through Real-Time Exception based Management Tools
- Mobile Solutions for Point of Care and EVV
- The Solution your Administrative, Clinical and Financial Staff can agree on

- Improve operational efficiency
- Eliminate redundant data entry
- Improve patient care experience
- Improve collections and optimize reimbursements

CareVoyant
Integrated Software for Healthcare

Features

Intake Admission
- ONE Patient Record for one or multiple lines of service
- Consolidated clinical and financial records under one patient record for multiple lines of service.
- Real-Time and Batch Eligibility Verifications
- No redundant data entry

Service Authorization/Plan of Care
- Manage Insurance, Medicaid, or Managed Care Service Authorizations
- Service Authorization & Plan of Care are linked to Scheduling, Clinical, and Billing
- Prevent scheduling outside of authorizations
- Prevent billing without approved authorizations

Scheduling
- Create and Manage schedules with easy-to-use schedule views
- Schedules are integrated with authorization, clinical and billing, ensuring compliance
- Prevent scheduling errors through configurable validations

Clinical and Point of Care
- Advanced clinical documentation
- Create Plan of Care from clinical assessments
- Real-Time Alerts for missed Interventions and Measurements
- Real-time availability of Care Plan changes at POC

Billing and Accounts Receivable
- Manage disparate billing requirements for Medicaid, Medicare, Insurance and Private Pay
- Create claims in 1500, UB04, or Paper Invoice format and send patient statements
- Use Claim Scrubber to send clean claims and reduce collection time & efforts
- Robust financial reporting and dashboards to analyze financial performance

Reporting/Dashboards
- A robust library of Clinical, Financial, Scheduling, and Census reports meeting reporting requirements
- Assign reports by User or User Role
- Schedule reports to run and be delivered to selected users and field staff
- Save reports as PDF, CSV, Excel, TIFF, or XML files

Productivity Tools
- Optimize travel expenses with CV Miles
- HIPAA Compliant Secure Messages.
- Family and Employee Portal
- Events & Alerts
- eFax and Care Coordination
- Payroll and Accounting Integration

Electronic Visit Verification (EVV) and CV Mobile
- Streamline Aides/Personal Care delivery to patients
- Clock-In, Clock-Out and Document services (tasks) provided
- Electronic Visit Verification (EVV) using GPS
- Standard Interface with state EVV Aggregators

"Flexible and Easy to Work With."

CareVoyant has great customer service. They are flexible, easy to talk to and have helped us in so many ways. Their new browser model is also amazing. While the new platform is still being fully developed, what they have released is user friendly and looks good. Our company is unique. Meaning that we have multiple lines of business and not all of our services are "conventional." CareVoyant has worked with us every step of the way. They are willing to train us, add new features and make edits to current features when possible.

— **James J, Optimae LifeServices**

★★★★★

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Home Health Care Software and Medical Billing

Private Duty and Mid-Market Home Health Care

G2	G2	G2	G2
Easiest To Do Business With	**Leader**	**High Performer**	**Users Love Us**
FALL	FALL	FALL	
2022	2022	2022	